STATE OF ARIZONA

OCT 3 0 1992

DEPARTMENT OF INSURANCE

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STATE OF ARIZONA

DEPARTMENT OF INSURANCE

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In the Matter of:

GREGORY W. NAYLOR dba SUN CITY ASSOCIATION FOR RETIRED CITIZENS

Respondents.

No. 7893

ORDER SUMMARILY SUSPENDING LICENSE AND NOTICE OF OPPORTUNITY FOR HEARING

The Department of Insurance ("Department") alleging below that Respondent has violated the provisions of A.R.S. Title 20, and the Director of Insurance ("Director") finding that the public health, safety and welfare imperatively require emergency action;

IT IS HEREBY ORDERED summarily suspending Respondent's Arizona insurance license, effective immediately, pending the proceedings for revocation commenced this date.

DATED this 30th day of October 1992.

SUSAN GALLINGER

Director of Insurance

Pursuant to Titles 20 and 41 of the Arizona Revised Statutes, Respondent is hereby notified that the Department alleges the following grounds to suspend, revoke or refuse to renew Respondent's insurance license, and that Respondent is entitled to request a hearing to contest said allegations. Such a request must be in writing and received at the following address within thirty (30) days from the date hereof:

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Arizona Department of Insurance Hearing Division 3030 North Third Street, Suite 1100 Phoenix, Arizona 85012

Upon receipt of a timely written request for hearing, the Director will issue a statement setting the time and place of the hearing. If no timely written request for hearing is received, the Director will enter the following allegations as findings of fact and conclusions of law, and will order the revocation of Respondent's insurance license together with appropriate civil penalties and restitution as allowed by the law.

The Department alleges:

1. Gregory W. Naylor ("Respondent") is currently licensed as a life and health insurance agent in the State of Arizona (License No. 519251).

COUNT I

2. Respondent, at all material times, operated under the name Sun City Association for Retired Citizens ("Sun City Association"). Respondent failed to file a Certificate of Assumed Business Name with the Department for the Sun City Association as required by A.R.S. § 20-318.

Count II

- 3. On November 16, 1989 Respondent received check #237 in the amount of \$20,000 from Vance and Margaret Plank ("Plank") to purchase a single premium annuity from Travelers Insurance Company of Hartford ("Travelers").
 - 4. Respondent gave the Plank's a "policy" with a

Travelers cover sheet. Respondent represented that the "policy" was with the Sun City Association but fully insured by Travelers.

5. Respondent never obtained the annuity and instead endorsed and cashed the Plank's check and misappropriated and/or converted the funds to his own use.

COUNT III

- 6. On November 20, 1989 Respondent received a check in the amount of \$21,000 from Wilma Nixon ("Nixon") to purchase a single premium annuity from Travelers.
- 7. Respondent gave Nixon a "policy" with the Travelers cover sheet. Respondent represented that the "policy" was with the Sun City Association but fully insured by Travelers.
- 8. Respondent never purchased the annuity on behalf of Nixon from the Travelers but instead endorsed and cashed her check and misappropriated and/or converted the funds to his own use.

COUNT IV

- 9. On August 29, 1989 Respondent received from Barbara Domres ("Domres") a certified check in the amount of \$17,000 to purchase a single premium annuity from Equitable Life Insurance Company ("Equitable").
- 10. Under the agreement with Respondent, Domres received monthly cash payments of interest in the amount of \$133.00. Bank records indicate that deposits had been made to Domres account in cash and had not been deposited by Equitable.

- 11. Respondent gave Domres a "single premium certificate" under the name of Sun City Association.
- 12. Respondent failed to purchase the annuity on behalf of Domres and instead cashed the check and misappropriated and/or converted the funds to his own use.

COUNT V

- 13. On December 18, 1989 Respondent received a check in the amount of \$30,000 from Ruth and Fred Nickell ("Nickell") to purchase a single premium annuity from Travelers.
- 14. Respondent failed to purchase the annuity from Travelers and instead cashed the check and misappropriated and/or converted the funds to his own use.

COUNT VI

- 15. On December 18, 1989 Respondent received a check in the amount of \$11,049.60 from Verna and Robert Williams ("Williams") to purchase a single premium annuity from Travelers.
- 16. Respondent failed to purchase the annuity on behalf of the Williams' and instead cashed the check and misappropriated and/or converted the funds to his own use.

COUNT VII

17. On July 31, 1991 Respondent entered into various contracts with Frieda C. Lennoye and Frieda M. Lennoye. Some of these contracts purported to be for the purchase of single premium annuities from Travelers. Some of these contracts were for the purchase of sports memorabilia through the Sun City

Association. Respondent guaranteed the Lennoye's a return interest rate of at least 12%. Both of the Lennoye's paid \$15,000 each on three contracts of \$5,000.00 each. Respondent received a total of \$30,000.00 from the Lennoye's.

18. Respondent never purchased any annuities on behalf of either of the Lennoyes. Respondent misappropriated and/or converted the funds to his own use.

COUNT VIII

- 19. On October 5, 1988 Respondent received a check in the amount of \$10,000 from Rolline Weiler ("Weiler") to purchase a single premium annuity from Fidelity Bankers Life ("Fidelity"). This check was made payable to the Sun City Association. Respondent failed to give Weiler a copy of the policy.
- 20. In August of 1992 Weiler received a statement from the Midland Mutual Life Company ("Midland") for the period of August 1981 through August 1982 showing the activity on her annuity account.
- 21. Weiler never filled out an application for, purchased, or gave anyone authority to purchase, a Midland annuity in her name. Weiler never signed an application for a Midland policy.
- 22. Respondent misappropriated or converted to his own use Weiler's \$10,000 from October 1988 until August 1, 1991. Weiler received no interest on her funds during that time period.

23. Respondent's conduct described above constitutes the existence of any cause for which original issuance or any renewal of an insurance license could have been refused such that Respondent's license may be suspended or revoked under A.R.S. § 20-316(A)(1), together with 20-290(B)(2).

- 24. Respondent's above-alleged conduct constitutes misappropriation, conversion or illegal withholding of monies belonging to policyholders, insurers, beneficiaries or others, in violation of A.R.S. § 20-316(A)(4).
- 25. Respondent's conduct described above constitutes a conduct of affairs under his license showing him to be incompetent or a source of injury and loss to the public or any insurer, in violation of A.R.S. § 20-316(A)(7).
- 26. Respondent's conduct described above constitutes a misrepresentation of the terms of any policy issued or to be issued or the benefits or advantages promised or the dividends or share of the surplus to be received in violation of A.R.S. § 20-443.
- 27. Respondent's conduct described above constitutes a use of any name or title of any policy or class of policies misrepresenting the true nature of such policy in violation of A.R.S. § 20-443(4).

WHEREFORE, if and Naylor does not request a hearing to contest the above allegations, or if after hearing the Director makes a finding of one or more of the above-alleged violations, she may suspend, revoke or refuse to renew Naylor's insurance

1 license, impose civil penalties and order restitution, pursuant 2 to A.R.S. §§ 20-290(B), 20-316(A) and 20-316(C). The Director 3 may further after hearing, order Naylor to cease and desist 4 from any proscribed acts or practices and impose civil 5 penalties, pursuant to A.R.S. § 20-456. 6 DATED in Phoenix, Arizona this _______ day of October, 7 1992. 8 9 10 SUSAN GALLINGER Director of Insurance 11 COPY of the foregoing mailed this _30th day of October, 1992, to: 12 Kathryn Leonard 13 Assistant Attorney General 1275 West Washington, Room 259 14 Phoenix, Arizona 85007 15 Joseph M. Hennelly, Jr., Deputy Director Maureen Catalioto, Supervisor 16 Jay Rubin, Assistant Director Department of Insurance 17 3030 North Third Street, Suite 1100 Phoenix, Arizona 85012 18 Gregory Naylor 19 16436 N. Ponderosa Dr. Glendale, AZ 85306 20 Sun City Association for Retired Citizens 21 10147 West Grand Ave. Sun City, AZ 85351 22 Rolline Weiler 23

10102 Denham Drive Sun City, AZ 85351

12831 Seville Drive Sun City, AZ 85375

Barbara Domres

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Wilma Nixon 10157 Palmer Drive Sun City, AZ 85351 Vance & Margaret Plank 11025 Connecticut Ave. Sun City, AZ 85351 Frieda C. Lennoye 14202 Purple Sage Ct. Sun City, AZ 85351 Frieda M. Lennoye 14202 Purple Sage Ct. Sun City, AZ 85351